

Technical *bulletin*



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Technical Bulletin

Date: 8-6-2008

Products Affected: CXI IT all sizes & Mariner IT all sizes

Model Numbers: 84560, 87200, 812210, 816050, 816130, 87240, 87220

Symptoms: DMX does not take string to position shown in the manual.

Fix: Upgrade Firmware to Version 2.01

Details:

CXI IT units running firmware 1.93 or 2.0, will not position the color frames as printed in the user manual. Firmware version 2.01 returns frame center values to those found in the manual. CXI IT units running 2.01 will match DMX values used on the original style CXI units.

No other changes are included in release 2.01 of the CXI firmware.

Productions that are currently running effected firmware are cautioned against installing this update. It will require a change in the cueing of their show.

This upgrade is strongly advised for rental inventory and all owners of CXI IT units not currently used in a production.

Upgrades may be performed using the Infogate software and hardware.

Firmware files are available for download at <http://www.wybron.com/support/software/firmware/>

Wybron will make available Infogate units for loan to owners of CXI IT units wishing to upgrade. If you have questions or need to arrange for a loan of an Infogate system, please contact John Tabor by phone: (719)548-9774 or email: johnt@wybron.com.